# PlanetOfBets

# **Terms and Conditions**

Edition dated by 18.12.2018

# 1. Definitions

1.1. Account – the Client's account created after registration on the Company's website and containing personal data of the Client (last name, first name, middle name (if applicable), date of birth, registration address, mobile phone number, email), password as well as functional which the Company's service provides.

1.2. Agent – the Company's local agent who provides the support and renders the assistance in Deposits and withdrawal of funds for the Clients of his region.

1.3. Bet – the amount of money transferred by the Client to the Company to participate in the Wager on the events in accordance with these Terms for the purpose to receive the profit. The types of the Bets are described in the corresponding paragraphs.

1.4. Client – an individual who is fully capable in accordance with the law of his country of residence and has registered on the Company's Website in accordance with these Terms and Conditions.

1.5. Odds – absolute value defined for each Outcome in the Line and used to settle the Client's Winning when the result of the corresponding event occurs.

1.6. Company – the company Planet of Bets Entertainment B.V. (registration number: 133510), registered at: Curacao, Willemstad, E-Commerce Park Vredenburg, and providing the services of online placement and supporting of the Bets on sport events (for Pre-match Bets: football, ice hockey, tennis, basketball, volleyball, American football, handball, baseball, rugby, darts, fights without rules and snooker (billiards); for Live-bets football, tennis, basketball, volleyball, ice hockey) for real money on the Company's Website.

1.7. Bet Slip – the ticket confirming the placement if the Bet and containing the following data: unique identificator, the type of the bet, the list of the events for the outcome of which the Bet is made, the Bet amount and the Odds.

1.8. Deposit – the amount of fund deposited by the Client on his Account's balance to place the Bets.

1.9. Limit - the maximum possible amount of the Bet or the Winning determined by the Company.

1.10. Line – the list of the events with the indication of the Outcomes, Odds and other conditions of the Bets placement.

1.11. Live-Bet – the type of the Bet which is made on sport event currently in progress.

1.12. Outcome – the result of the event indicated in the Line.

1.13. Pre-match bet – the type of the Bet placed on the event before its actual start.

1.14. Registration – the procedure of submitting of personal data by the Client to the Company leading to the creation of the Account on the Company's Website and providing the possibility to use the service.

1.15. Wager – gamble in which the outcome of risk-based win agreement concluded with the Company depends on the event for which it's unknown if it comes or not.

1.16. Website- software complex that provides receipt, recording and processing of the Bets as well as payment of the Winning and located on the following domains: planetofbets.com, planetofbets.net.

1.17. Winning – the amount of funds (electronic funds) to be paid (increase of the Account balance) to the Client if the Bet has won (i.e. the event (on which the Bet was made) happened). The amount of Winning is the product of multiplying the Odds by the Bet's amount.

# 2. General

2.1. The Company provides the services of online placement and supporting of the Bets on sport events through functionality of the Website for real money. These Terms and Conditions define the relationship between the Client and the Company.

2.2. In cooperation with the partners the Company's Website provides additional functionality:

- "Live casino" service in cooperation with Ezugi B.V.

- "Slot machines" ("Slots") in cooperation with SG International N.V.

- The service "Receipt of the bets on virtual sport" in cooperation with Mirax Management Ltd.

2.3. These Terms and Conditions (as well as its any changes) take effect since the date of its publication on the Website and all previous versions lose their effects.

2.4. The Company reserves the right to make changes to these Terms and Conditions without any consent and notification of the Clients.

2.5. By clicking "To register" the Client confirms that he is familiar with these Terms and Conditions and agrees

with them.

2.6. The Client is obliged to review the Terms and Conditions for changes at least once a month.

2.7. Any Bet confirms that the Client has read and agree with valid version of the Terms and Conditions.

2.8. In case of failure to accept these Terms and Conditions or any part thereof, or any changes, the Client undertakes to immediately send the Company an application with a request to close his Account.

2.9. These Terms and Conditions are principal and prevail if there are discrepancies between these Terms and the conditions of any section of the Website.

2.10. The legal relationship between the Client and the Company is governed by the law of Curaçao. The place of performance of all obligations under the Bets is the Curaçao. All disputes arising from the Bets or in connection with the Bets are considered in the court of the Curaçao.

2.11. The Client is obliged to notify the Company about any errors that have become known to him on the Website, in his Account as well as in settlement for the Bets placed by the Client. The Company undertakes to make the investigation about stated error and take appropriate actions.

2.12. In the event of any claims regarding any aspect of the service providing by the Company, the Client has the right to submit a written complaint via e-mail to the Company's support service or through the ticket system on the Company's Website. The Company undertakes to consider the complaint and within 72 (seventy two) hours respond to the email address defined by the Client during the Registration.

2.13. The rights to all materials used by the Company including but not limited to software, images, graphic objects, texts, etc. belong to the Company and are protected by the laws of Curaçao . No rights to any materials used by the Company on the Website are transferred to the Clients. The Clients are entitled to use these materials only for the purpose of the service getting in accordance with these Terms.

2.14. The Company constantly improves the procedure and conditions for the services providing to the Clients and reserves the right to change the program code of the software (in whole or in part) without notifying the Client. At the same time the Company shall not be liable for losses incurred by the Client as result of the code changing.

2.15. In the event of a technical failure of the Website the Company undertakes to restore all services as soon as possible, and the Company shall not be liable for losses incurred by the Client as a result of technical problems.

2.16. The Company keeps the right to block the acceptance of the Bets and operation activities in any currency.

2.17. The Company has no tolerance policy towards prohibited by these Terms and Conditions actions and

fraudulent activities on the part of the Client.

2.18. In the event of any discrepancies or errors in the translations of the Terms and Conditions into other languages, the English version published on the Company's Website is considered as true.

# 3. The Registration

3.1. To start using the Company's service you need to register as a Client. The Client undertakes to fully and correctly fill in all the fields of the application for Registration and provide true information about himself.

3.2. The Company keeps the right to block access to the Clients Accounts who provide false data during the Registration or fake documents for verification as well as to refuse to pay Winnings and withdrawal of funds.

3.3. At its discretion the Company may request from the Client for the Account verification an official document with a photo identifying his personality (passport, driver's license), a document confirming the place of residence (bank statement, utility bill), as well as any other documents and materials necessary for confirmation of identity (including, but not limited a photo with a passport in hands etc.). All documents for verification must be provided in English (either in the original must be presented English translation or a notarized translation of documents into English).

The Client is obliged to provide all requested documents and materials and go through the verification process. In case the documents are not provided within 1 (one) month from the date of the request the Company blocks this Account without payments of the Winnings and withdrawal of funds.

The term of the Account verification is 14 (fourteen) calendar days since the moment of requested documents receipt by the Company.

3.4. In the process of the Registration the Client gives full consent to the processing, storage and using of the personal data provided by him, as well as to the provision of this information to the competent authorities in the event that the Company receives the relevant official request or cases of fraud by the Client.

3.5. The Client is obliged to inform the Company about changes of his personal data (obtaining of new identity document, changing of the place of residence, changing of the mobile phone number, changing of legal capacity volume etc.).

3.6. As result of the Registration the Client's Account shall be created through which the service for placing and supporting of Bets will be provided.

3.7. In the process of the Registration the Client independently creates a login and password for the Account which must be kept in secret. The Client is able to change the password in any time.

3.8. The Client is responsible for strength and safety of the Account login and password, the Company is not bear any responsibility for any consequences caused by unauthorized access of third parties to the Client's Account.

3.9. Registered Clients are prohibited to repeat the Registration: using previous or changed registration data (including but not limited name, phone number, address of residence, email address, identity document data) except the cases of the registration of the Account with currency different from the currencies of actual Accounts, provided that existing Accounts owned by the Client were not blocked or limited for the Bets. In case of non-compliance with these requirements of the Company all Client's Accounts may be blocked without paying the Winnings and withdrawal of funds.

# 4. The Account

## 4.1. General Terms

4.1.1. In case of suspected fraud as well as in the event of violations of the Terms and Conditions (including but not limited to the conditions of clause 4.1.4 of these Terms) by the Client, the Company reserves the right to block the Account and refuse to pay the Winnings and withdrawal of funds. Herewith any criminal or suspicious actions may be reported to the corresponding authorities.

4.1.2. If the Client does not place the Bets and does not make financial transactions on the Account within 6 (six) months then the Account will be considered as inactive and the Company has the right debit 5% of the Account balance as monthly fee for its maintenance. If the balance reaches zero and/or the Account is inactive within 12 (twelve) months the Company reserves the right to close the Account without notifying the Client, without withdrawal funds (in the case of a positive balance) and without the possibility of recovery.

4.1.3. The Client has the right in any time to send message with the request to close his Account, without explaining of the reasons. When the Account is closed the Company pays the Client the available Account balance minus processing fee of 10%, provided that the amount on the Account was received by legal way and in accordance with these Terms and Conditions.

4.1.4. The Client is not allowed to:

- transfer the login and password of his Account to third parties;
- provide the possibility to use his Account to third parties;
- spread the information that became known to him in the process of the Account using;
- carry out conversion operations in any form;

- register new Account using his own referral link;

- register the Accounts with using of the personal data of third parties;

4.1.5. All transactions in the Account are made in the currency chosen by the Client during the Registration. In the case of transactions that have different currencies (affiliate payments, Deposits from the payment system in a currency other than the currency of the Account) the corresponding amounts will be converted into the currency of the Account at the Company's internal rate.

4.1.6. Currently the Clients can place the Bets using different payment systems. All financial operations of the Company are carried out only upon confirmation that the Account holder is the owner of accounts in the respective payment systems. Cash transactions, deposits and withdrawals of funds between the Clients are prohibited except the case of the funds transferring inside the system in favor of the Company's Agents. The Company reserves the right to demand from any Client documents confirming the ownership of corresponding accounts to this Client. In case of non-compliance with these Company's requirements the Client's Account can be blocked without payment of the Winnings and withdrawal of funds.

4.1.7. Access to the Customer's Account may be limited by technical works on the Company's Website as well as due to non-availability of an Internet connection or connection between the Company's Website and the Client's device. Wherein the Company is not liable for losses incurred by the Client for the reasons stated above.

4.2. The Complaints about the Account statements and balances should be filed within 14 (fourteen) calendar days from the date of the statement publication on the Company's Website by e-mail or internal mail of the relevant department. If the complaint is not filed within this period it is considered that the Client agrees with the indicated balance on the Account. The Company reserves the right not to consider complaints received after the deadline.

#### 4.3. Deposits

4.3.1. Available methods of the Deposits payment depend on the country and currency chosen by the Client in the process of Registration. Many payment systems charge a commission for making Deposits. In this case the Company does not charge a commission. For some payment systems their commission is compensated by the Company. The list of the payment systems and final commissions are published in the appropriate subsection of the paragraph "Help".

4.3.2. The purse of any payment system or phone number is fixed to the Client from the moment of making the corresponding Deposit and can be used only by this Client in all of his Accounts created in accordance with these Terms and Conditions.

4.3.3. The Company reserves the right to charge a transaction processing fee as well as to change the fee

amount both upwards and downwards. In this case the transaction processing fee will be charged from the Account during the transaction.

4.3.4. In case of incorrect acceptance of the payment or its crediting to the Account because of technical reasons the Client is entitled to notify the Company about this fact and report the necessary information (date and time of payment, payment system, account and exact amount) to the relevant technical support department via the internal mail of his Account. If necessary the Company has the right to request written confirmation of the transaction.

4.3.5. Funding into the Account could be delayed by the time of the transfer operation required for this procedure by the payment system selected by the Client.

4.3.6. The Company is not responsible for non-receipt of the funds to the Client's Account or for the delay in crediting due to changes in the internal procedures of the financial structures performing the transaction or due to technical problems (failures in data transmission channels, authorization centers, etc.).

4.3.7. In case the funds were transferred to the Client's Account by mistake the Client must notify the Company about it immediately. Any Client's Winnings resulting from such error (if the Client has not notified the Company about this) are declared as invalid and the Bets can be returned regardless of the delay between the time of the origin of the error and the time of its detection.

4.3.8. If the Deposits were made by the Client for any other purpose than Bets (in particular in case of suspicion in fraudulent money turnover), the Company reserves the right to cancel any Deposit and recover all costs incurred from the processing of such Deposit.

4.3.9. If because of technical reasons the Deposit is credited to the Client's Account later than the closing of the Account (at the initiative of the Company or the Client) the Client will receive a message with the request to provide payment details for immediate refund.

## 4.4. Winnings

4.4.1. The maximum amount of the Winning for one Bet Slip is 15000 USD (or the equivalent in the currency of the Account in accordance with the Company's internal rate). The Company has the right to reduce the amount of maximum possible amount of the Winning for some sports or leagues. The maximum Odds of the Winning for the Bet is 1000. If it is exceeded, the payment is made in accordance with the Odds 1000. All restrictions specified in this clause may be changed by the Company unilaterally. The settlement of previously accepted Bets is made under the same conditions.

## 4.5. Payments

4.5.1. The payments to the Client may be made by the Company subject to the following conditions:

- all previous payments on the Client's Account were approved by the Company;

- the Client is not suspected of fraudulent activities;

- the Account fully meets the registration rules defined by these Terms and Conditions;

4.5.2. To make the payment the Client shall submit an application to pay with the Website functionality help.

4.5.3. The maximum processing time for an application to make payment by the Company is 3 (three) business days.

4.5.4. The Client may cancel the payment but only under the condition that at the time of cancellation the payment was not processed and not transferred by the Company in accordance with the instructions defined in the Client's application.

4.5.5. The Client agrees that the payments are possible only to the payment systems from which the Deposit was previously made. In the absence of Deposits (affiliate program) the payment system for the payment will be agreed through the ticket system with the corresponding support service.

4.5.6. In case the Client uses several payment systems for Deposits, payouts are made in proportion to the Deposits from each payment system.

4.5.7. The Company is not responsible for changes in the amounts of the payments related to the changes in currency rates.

4.5.8. The Company is not responsible for the speed and fullness of the funds transferred to the Client caused by the conditions and restrictions of the payment systems selected by the Client.

4.5.9. In case of any doubts about the identity of the Client and originality of the information provided in the process of Registration the Company has the right to suspend the payments on the Account for up to 14 (fourteen) calendar days in order to verify the account holder.

4.5.10. In case of disclosure of the fact of repeated order for the payment of funds previously deposited to the Account and which have not been played by the Client the Company may withhold from the Client the cost of the transfer fee set by the respective payment system.

4.5.11. In the process of the payment the Client pays corresponding commissions of the payment system or gateway. For many payment systems the Company pays the payment systems or gateway commissions. The total amount for crediting is confirmed by the Client when he makes the application for the payment.

# 5. The types of the Bet Slips

5.1. "Single bet" – the Bet on the prediction of the Outcome for one event. The "single bet" Winning is equal to the product of multiplying the Bet's amount by the Odds defined for this Outcome of the event.

5.2. "Combo bet" – the Bet on the simultaneous forecast of the Outcomes of several independent events. The Winning of this type of the Bet Slip is equal to the product of the multiplying the amount of the Bet by the Bet Slip Odds received by multiplying the Outcome Odds of all the events included to the Bet Slip. Any combination of Outcomes of independent events of any kind of sport can be included into this type of Bet Slip. The Bet Slip is considered won if all included events are correctly predicted. Losing one of the Outcomes (or more) means losing the Bet Slip in total. The total number of events is two or more. It is forbidden to include to the Bet Slip various events of the same match, different Bets on the same player within one tournament (for example for win a tournament and win a match) even they are not directly related. If any events related to this match were included to the Bet Slip then this Bet is refundable even if the Website did not block the Bet at the time of acceptance.

5.3. "System" - a set of "Combo bets" which is a completed list of "Combo bets" options of one size from a fixed set of Outcomes. It is characterized by the same amount of the Bet for each "Combo bet" (system variant) and identical number of Outcomes in each "Combo bet". For the "System", it's necessary to specify the total number of Outcomes and the dimension of the "Combo bet" (the "System" variant). The Bet Slip Winning is equal to the sum of the Winnings of all "Combo bets" included to the System.

# 6. The types of the Bets

## 6.1. 3Way

The Bet on the victory of the first team (in the Line is indicated by the symbol "1"), a draw (indicated by "X") or the victory of the second team (indicated by "2"). The Bet is considered as win if the Client correctly predicted the Outcome of the match or the specified time interval.

The result for the settlement is taken in accordance with the playing time for the sport from section 7.7 or only the result of the corresponding time interval or part of the match in the case of forced indication of the time interval or part of the match in the name of the Bet.

## 6.2. 2Way

The Bet on the victory of the first team (in the Line is indicated by the symbol "1") or the victory of the second team (indicated by "2"). This type of the Bets is typical as a rule for sports where a draw is impossible according to the rules of the game. The Bet wins if the Client correctly predicted the winner of the match or the specified time interval.

The result for the settlement is taken in accordance with the playing time for the sport from section 7.7 or only

the result of the corresponding time interval or part of the match in the case of forced indication of the time interval or part of the match in the name of the Bet.

In the case of a draw the Bet is settled with the Odds 1.

#### 6.3. Correct score

The Bet wins if the result predicted by the Client exactly meets to the result of the match or the result of the specified time interval.

The result for the settlement is taken in accordance with the playing time for the sport from section 7.7 or only the result of the corresponding time interval or part of the match in the case of forced indication of the time interval or part of the match in the name of the Bet.

#### 6.4. Double Chance

The Bet with double chance for Winning.

The victory of the first team or a draw is indicated as "1 or X". For Winning of the Bet on such Outcome, it is necessary that the first team does not lose, that is win or play a draw.

The victory of the second team or a draw is indicated as "X or 2." For Winning of the Bet on such Outcome, it is necessary that the second team does not lose.

There will be no draw (victory of the first or second team) is indicated as "1 or 2". For Winning of the Bet on such Outcome, it is necessary that one of the teams win, that is there is no draw.

The Bet wins if the Client correctly predicted the result of the match.

The result for the settlement is taken in accordance with the playing time for the sport from section 7.7.

## 6.5. «Europe handicap» or «Handicap 1X2»

The Bet on the victory of the first team (in the Line is indicated by the symbol "1"), a draw (indicated as "X") or the victory of the second team (indicated as "2") with a handicap. Defined handicap number is added to or deducted from the result. The settlement of the Bets is made in accordance with received results. The Bet wins if the Client correctly predicted the result of match received after the handicap number adding.

The result for the settlement is taken in accordance with the playing time for the sport from section 7.7 or only the result of the corresponding time interval or part of the match in the case of forced indication of the time interval or part of the match in the name of the Bet.

#### 6.6. «Asian handicap»

The Bet on the victory of the first team (in the Line is indicated by the symbol "1") or the victory of the second team (indicated as "2") with a handicap. Defined handicap number is added to or deducted from the result. The settlement of the Bets is made in accordance with received results. The Bet wins if the Client correctly predicted the result of match received after the handicap number adding.

In the case of a draw after the handicap number adding the Bet is settled with the Odds 1.

The result for the settlement is taken in accordance with the playing time for the sport from section 7.7 or only the result of the corresponding time interval or part of the match in the case of forced indication of the time interval or part of the match in the name of the Bet.

#### 6.6.1.Tennis

"Asian Handicap" is given by games. It means that the result of the match is counted by the number of games won and not by the number of sets won as in usual Bets.

#### 6.6.2. Volleyball

For this kind of sport "Asian Handicap" is represented in two types: by games and by sets.

#### 6.7. Odd/Even

The Bet is represented by two Outcomes ("Even" or "Odd") and wins if the Client correctly predicted even or odd number goals/points would be scored in the match or in indicated time interval.

For this type of the Bet "0" is considered as even number.

The result for the settlement is taken in accordance with the playing time for the sport from section 7.7 or only the result of the corresponding time interval or part of the match in the case of forced indication of the time interval or part of the match in the name of the Bet.

#### 6.8. Under/Over

The Bet is represented by two Outcomes ("Over" and "Under") with indication "Base number". The Bet wins if the Client correctly predicted the number of goals scored in the match, in indicated time interval or by defined team, that is the number of goals is under or over than "Base number".

To exclude the case of parity "Base number" is presented in divisional form.

#### 6.8.1. Tennis

The total result is settled by games.

The result for the settlement is taken in accordance with the playing time for the sport from section 7.7 or only the result of the corresponding time interval or part of the match in the case of forced indication of the time interval or part of the match in the name of the Bet.

## 6.9. Exact number of goals

The Bet wins if the Client correctly predicted the number of goals scored in the match, in indicated time interval or specific team (indicated in the name of the Bet).

The result for the settlement is taken in accordance with the playing time for the sport from section 7.7 or only the result of the corresponding time interval or part of the match in the case of forced indication of the time interval or part of the match in the name of the Bet.

## 6.10. "Next goal"

The Bet is represented by three Outcomes: "1", "No goal", "2" and wins if the Client correctly predicted which team will score the next goal or the goal will not be scored.

The result for the settlement is taken since the moment the Bet is accepted and until the end of the playing time for the sport from section 7.7.

## 6.11. "Both teams to score"

The Bet is represented by two Outcomes: "Yes", "No" and wins if the Client correctly predicted the final result of the match.

The result for the settlement is taken in accordance with the playing time for the sport from section 7.7 or only the result of the corresponding time interval or part of the match in the case of forced indication of the time interval or part of the match in the name of the Bet.

## 6.12. "Win to nill"

The Bet is represented by two Outcomes: "Yes", "No" and wins if the Client correctly predicted the final result of the match. The Outcome "Yes" will be winning if the team wins the match and does not miss a goal. The Outcome "No" will be winning if the team loses the match or misses the goal.

The result for the settlement is taken in accordance with the playing time for the sport from section 7.7.

## 6.13. The Bets on the course of the match or events in the match

This section includes the following Bets:

```
- "Will there be overtime in the match" (hockey)
```

- "Will there be a tie-break" (tennis)
- "Will there be an X-set in the match", where X is 3,4 or 5 (tennis, volleyball)

```
- "Game X. To deuce (40:40)" (tennis)
```

The Bet is represented by two Outcomes: "Yes", "No" and wins if the Client correctly predicted the course of events in the match.

The result for the settlement is taken in accordance with the playing time for the sport from section 7.7 or only the result of the corresponding time interval or part of the match in the case of forced indication of the time interval or part of the match in the name of the Bet.

# 7. Rules for accepting and settlement of the Bets

## 7.1. General

7.1.1. The Bets are accepted on the basis of the Line of upcoming matches with the Winning Odds proposed by the Company. The Odds may be changed after any Bet but the conditions of previously made Bets remain the same. Before each Bet placing the Client must check all changes to the Line.

7.1.2. It's not allowed to place the Bets on behalf of another person, on behalf of bookmakers or other persons. It is not allowed to place the Bets on sporting events to persons who participate in them: participating sportsmen, club owners, trainers. It's also not allowed to place the Bets on behalf of the persons defined above. In case of violation of these rules the Company reserves the right to declare the Bets as invalid, as well as refuse to pay any Winnings and return the amounts paid. The Company has the right to apply these measures immediately after it became aware of the involvement of the Client to one of defined persons.

7.1.3. Placed and registered Bets can not be canceled or corrected by the Client. Before placing the Bet the Client is obliged to check the correctness of the Bet Slip filling for accordance to these Terms and Conditions.

7.1.4. The Bets are accepted before the start of the event. If for any reason the Bet is made after the actual start of the event, such Bet is considered as invalid (with the exception of Live-betting).

7.1.5. The Company keeps the right to define individual terms of the Bets placing for each specific events.

7.1.6. By placing the Bet the Client confirms that he does not know the Outcome of the event on which the Bet is made. Otherwise placing of the Bet will be regarded as fraud and settled with the Odds 1. In case of repeated

violation of this clause of the Terms and Conditions the Company reserves the right to refuse to service for the corresponding Client's Account without paying funds.

7.1.7. Necessary condition for the Company to accept the Bet is to have enough funds on the Client's Account to cover the amount of the Bet. Partial coverage of the Bet amount is prohibited.

7.1.8. The Bet is considered as accepted at the moment of confirmation by the Company. The Bet is considered confirmed when the message with indication of this Bet appears in the section "Bets History". In case of disagreement regarding the time of the Bet's accepting it is taken the moment when the corresponding Bet was registered by the Company.

7.1.9. In case of any doubts the Company has the right to return the Bet at any time and without giving reasons.

7.1.10. If the Bet is declared as invalid, for example, as a result the event's cancellation the amount of the Bet is refunded to the Client's Account. Herewith if the Bet was included into "Combo bet", then the "Combo bet" is re-settled excluding this invalid Bet.

7.1.11. If in the Company opinion there was the interference to the competitions result or the formation of the Bet, the Company reserves the right to send the information about the relevant party (information relating to remarks or suspicion in the relevant misdemeanor) to sports organizations, state authorities or another third party who is investigating similar cases.

#### 7.2. Suspicious Bets

7.2.1. The Bets are considered "suspicious" when the Company has reason to believe that one or more Bets were made under suspicious circumstances including but not limited to:

- Too many Bets and/or unusual manner of the Bets on the same events within a short period of time;

- Too many Bets and/or an unusual manner of the Bets on the same events, while the theoretical probability of Winning at the time of the Bet according to the proposed Odds does not noticeably correspond to the theoretical probability of the Winning for the same events settled by using their starting prices;

- The Company has good reason to believe that the Bet or a series of interconnected Bets were not made by the Client personally but by using bots or other automated tools or in any other way than manually selecting the Bets by the Client;

- The Company has good reasons to believe that the Client used unfair external factors related to the events on which the Client made the Bets;

- The Company has good reasons to believe that the Client has created or controls a few Accounts in order to

hide the true nature and system of the Bets made by him or on his behalf. This also includes situations when a few Accounts are opened with different names;

- The Company has good reasons to believe that the Client is acting in collusion with other users or acting not on its own behalf;

- The Company has good reasons to believe that the information provided by the Client about his location and the device with which he made the Bets is not true.

7.2.2. The Company may in any time and without giving reasons return the Bet which in the Company's opinion is suspicious.

#### 7.3. Live-bets

7.3.1. Live-bets are made during the event. Such Bets are considered valid if they are made before the end of the match and if there is no reason to believe that the Bet was made after the result of the game (or part of the game) became known or after the selected participant or team acquired significant advantage.

7.3.2. The current score, time, game statistics and other Live-bets data on the Company Website are not official, may be inaccurate or delayed in time. This information is provided "AS IS". If Bet is placed on the basis of this information the Client assumes all responsibility and risk for the Outcome. The claims related to inaccuracy of provided information are not accepted. The Company recommends to use alternative sources of information always.

7.3.3. The Company reserves the right to cancel the Bet if the Company has suspects that the Client at the time of placing the Bet had the information about the Outcome of the event specified in the Bet. At the same time the Company is not obliged to prove the reason for these suspicions.

#### 7.4. The Bets amounts

7.4.1. The Client independently define the amount of the Bets in accordance with the following minimum amount requirements:

CURRENCY	MINIMUM AMOUNT
USD	0.05
USDT	0.05
EUR	0.05
RUR	1

UAH	0.5
KZT	5
LVL	0.05
LTL	0.1
EEK	0.5
AMD	10
BYR	100
GBP	0.05
DKK	0.1
CNY	0.1
NOK	0.1
TRY	0.05
SEK	0.1
CHF	0.05
JPY	10
UZS	50
MDL	0.5
ILS	0.1
GEL	0.05
BTC	0.0000001
ETH	0.0000001
TRX	0.000001
LTC	0.0000001
ВСН	0.0000001
DASH	0.0000001
XRP	0.000001

DOGE	0.01
TJS	2
AZN	0.05
NGN	5
IRR	100
IDR	500
ТНВ	1
MYR	0.1
VND	500
TRX	0.000001

#### 7.5. The errors

7.5.1. The Company is not responsible for typing errors, transfer errors or errors in the settlement of the Bets.

7.5.2. The Company reserves the right to correct obvious errors even after the completion of the event (errors in Odds, names of teams or events).

7.5.3. The Company is not responsible for the accuracy, completeness and timeliness of the provided information.

7.5.4. The Company reserves the right to cancel the Bet including after the announcement of the match results, if there are signs of obvious error in provided Odds.

7.5.5. In the event of incorrect settlement of the Bets, the Company reserves the right to correct any made mistake and to settle the Bets again. Any funds and/or Winnings that were credited or paid to the Client because of the error are not intended to be used or withdrawn and the Company reserves the right to cancel any transaction related to such funds using. Such funds should be immediately returned to the Company after receiving the relevant request from it. If there are funds on the Client's Account the Company may withdraw these funds from the Account and/or cancel the transaction at the time of its execution or by backdating.

## 7.6. Settlement of the Bets

7.6.1. In the Bets with fixed Odds the Winnings are settled by multiplying the Odds by the amount of the Bet.

7.6.2. The settlement of played Bets is realized immediately after the official announcement of the events

results but no later than 48 (forty eight) hours after the end of the event.

7.6.3. The Company announces valid results based on official protocols and alternative sources of information after the end of the event. If the results do not match in different sources of information as well as when their errors are obvious the Company makes the final decision about the results determining for settlement of the Bets.

7.6.4. All the Clients requests regarding the accuracy of the results should be based only on the basis of official information sources (websites of corresponding authorities for the specified championships). The information from other sources could not be base for revising/re-settlement of the Bets.

## 7.7. Game time and features of the acceptance and settlement of the Bets for sports.

#### 7.7.1. Soccer

7.7.1.1. The Bets are accepted for the regular time of the match. Overtime and penalty shoot-out are not taken into account during the Bet settlement (unless explicitly stated otherwise).

Regular time of the match: 2 times of 45 minutes each as well as the time compensated by the referee. Main time of the match ends with the referee's whistle about the end of the second time of the match. The time compensated by the referee includes into main time of the match.

7.7.1.2. When the format of the meeting is changed (duration of the half or their number) Bets are settled by Odds 1.

7.7.1.3. The goal time for settlement of the Bets is fixed on the Company's broadcast. In disputable cases the Company uses data from official sources if they provide goal time, in case of such data absence settlement of the Bets is made according to the Company's information.

7.7.1.4. The settlement of statistics Bets (corners , red or yellow cards) is made on the basis of the Company's statistics of the match or on the basis of data from official sources (if provided).

#### 7.7.2 Ice hockey

7.7.2.1. The Bets are accepted for the regular time of the match. Overtime and penalty shoot-out are not taken into account during the Bet settlement (unless explicitly stated otherwise).

Regular time of the match: 3 periods of 20 minutes each.

7.7.2.2. In settlement of the Bets for total number of goals (including penalty shoot-out) all penalty shoot-out series are counted as one goal.

#### 7.7.3. Tennis

7.7.3.1. If in tennis match one of the participants for any reason refuses to continue the game (or is disqualified) then in all the remaining games and sets the loss is counted and the settlement of the Bet is made on received result.

7.7.3.2. The Information about the coverage of the court is informative. In case of replacement of the court coverage or incorrectly provided information about the court coverage, the Bets are non-refundable.

7.7.3.3. "Super tiebreak" is considered as one game.

#### 7.7.4. Basketball, volleyball, handball, baseball, American football, rugby, mixed martial arts, snooker, darts

7.7.4.1. The Bets are settled by the final result unless explicitly stated otherwise.

#### 7.8. Failed/interrupted/postponed events

7.8.1. If the match failed, was interrupted and was not finished during the day all Bets on it are recognized as invalid and are refundable, they are excluded from "Combo Bets" (except for the cases defined in the sections for the sports) regardless of realized events (outcome of first time, quick goal, player goal, etc.).

7.8.2. In the case of the match transferring to the neutral field the Bets are saved, in case the match transferring to the competitor team's field the Bets are due to return and are excluded from "Combo Bets".

7.8.3. In the case of the match transferring between the teams from one city to another the Bets are considered valid and are not refundable regardless of the field.

7.8.4. In international matches refund of the Bets occurs only in case of the match transferring to another country.

7.8.5. In case of cancellation or change of the result (protest, doping, etc.) the initial result is counted for Bet settlement.

7.8.6. If there was refusal (disqualification) before the start of the match Bets are being refunded.

7.8.7. At the discretion of the Company if the event failed at the scheduled time the refund can be made for these Bets.

## 8. Liability

8.1. The Company declares that the Bets placing may be limited or prohibited by the law of the country of Clien's residence. Such restrictions are valid even if the permits (licenses) for gambling or betting activities

exists. Therefore the Client must take into account that if the placing of the Bets is prohibited or allowed with restrictions not specified in these Terms and Conditions, all responsibility for the damage incurred as a result of this is solely on the Client. The Company shall not be liable for damage incurred by the Client because of violation of corresponding legislative prohibitions in his country.

8.2. By the Bets placing the Client confirms that he has full legal capacity in accordance with the laws of the country of his residence to enter into an agreement with the Company. Failure to comply with this term will result closing of the Account and taking of other necessary measures.

8.3. The Company shall not be liable for damage incurred by the Client because of incorrect using of the Account, as well as in the event of loss of the control under the Account and using of the Account by third parties.

8.4. The claims of the Clients to the Company or its confidant about the damage incurred by them (in particular, because of system failures, defects, delays, manipulations or data transmission errors) are not allowed, except the claims for intentional actions or extreme negligence. In addition, the liability of the Company does not exceed the amount of the Bet amount or Winnings due to pay, whichever is higher.

8.5. If the Client loses 50,000 (fifty thousand) Euros (or more) within 4 (four) weeks the Company reserves the right to take appropriate measures to protect the Client from further losses.

8.6. The Client is fully aware of the risk of money losing during the game, takes all responsibility for such losses and agrees that he uses the Services at his own risk and solely at his own wish and choice. The Client is not entitled to make any claims to the Company in connection with his financial losses.

8.7. The Client is obliged to use the service of the Company only with honest intentions in relation to the Company and also confirms that he does not conspire to make a profit by dirty way.

8.8. The Company is not responsible for any attempts to use the Website not covered by these Terms and Conditions.

8.9. The Company undertakes to provide the service at the proper professional level, in substance and in accordance with these Terms and Conditions.

8.10. The Company shall not be liable for any indirect damage including but not limited data loss, profit loss, non-receipt of revenue, loss of reputation and any other damage resulting from the Company's service using.

8.11. The maximum amount of liability of the Company to the Client (in cases defined by these Terms and Conditions) is limited to the amount paid by the Client in the form of the Bets within the last 6 (six) months.